I seem to have a winner with my test reporting heuristic. I’ve used it several times now. It helps me envision and explain my test reporting. I think I will need something similar for application touring.

Here is my attempt:

**FCC CUTS VIDS**

The mnemonic stands for the following:

- **Feature tour**
- **Complexity tour**
- **Claims tour**
- **Configuration tour**
- **User tour**
- **Testability tour**
- **Scenario tour**
- **Variability tour**
- **Interopeability tour**
- **Data tour**
- **Structure tour**

- **Feature tour**: Move through the application and get familiar with all the controls and features you come across.
- **Complexity tour**: Find the five most complex things about the application.
- **Claims tour**: Find all the information in the product that tells you what the product does.
• **Configuration tour:** Attempt to find all the ways you can change settings in the product in a way that the application retains those settings.
• **User tour:** Imagine five users for the product and the information they would want from the product or the major features they would be interested in.
• **Testability tour:** Find all the features you can use as testability features and/or identify tools you have available that you can use to help in your testing.
• **Scenario tour:** Imagine five realistic scenarios for how the users identified in the user tour would use this product.
• **Variability tour:** Look for things you can change in the application – and then you try to change them.
• **Interopeability tour:** What does this application interact with?
• **Data tour:** Identify the major data elements of the application.
• **Structure tour:** Find everything you can about what comprises the physical product (code, interfaces, hardware, files, etc…).