

# Blog: Touring Heuristic

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Original post at <http://www.michaeldkelly.com/archives/50>

I seem to have a winner with my **test reporting heuristic**. I've used it several times now. It helps me envision and explain my test reporting. I think I will need something similar for **application touring**.

Here is my attempt:

## FCC CUTS VIDS

The mnemonic stands for the following:

**F**eature tour

**C**omplexity tour

**C**laims tour

**C**onfiguration tour

**U**ser tour

**T**estability tour

**S**cenario tour

**V**ariability tour

**I**nteroperability tour

**D**ata tour

**S**tructure tour

- **Feature tour:** Move through the application and get familiar with all the controls and features you come across.
- **Complexity tour:** Find the five most complex things about the application.
- **Claims tour:** Find all the information in the product that tells you what the product does.

- **Configuration tour:** Attempt to find all the ways you can change settings in the product in a way that the application retains those settings.
- **User tour:** Imagine five users for the product and the information they would want from the product or the major features they would be interested in.
- **Testability tour:** Find all the features you can use as testability features and/or identify tools you have available that you can use to help in your testing.
- **Scenario tour:** Imagine five realistic scenarios for how the users identified in the user tour would use this product.
- **Variability tour:** Look for things you can change in the application – and then you try to change them.
- **Interoperability tour:** What does this application interact with?
- **Data tour:** Identify the major data elements of the application.
- **Structure tour:** Find everything you can about what comprises the physical product (code, interfaces, hardware, files, etc...).